

2017 Good Catch Program: Blueprint for Success

RECOMMENDED IMPLEMENTATION STRATEGIES	✓
<u>Review Baseline Performance</u>	
• Gather organizational patient safety event data	
• Isolate 2016 Near Miss data by month	
• Establish organizational goal/target for increased 2017 Near Miss reporting	
• Analyze baseline Near Misses to gain qualitative (content) and quantitative (trending) insights	
<u>Assess Opportunities for Improvement</u>	
• Review existing collection method for ease of Near Miss reporting	
• Review organizational definitions, accountability and feedback processes for Near Misses	
• Review recent AHRQ Culture of Safety Survey results to identify factors/perceptions influencing Near Miss reporting	
• Identify other strengths and barriers of the Near Miss reporting process	
<u>Obtain Senior Leadership Support</u>	
• Seek endorsement, support and resources for improvement efforts	
<u>Designate Oversight Team/Committee</u>	
• Modify ADNPSO template to establish a team charter	
• Appoint a team facilitator	
• Identify multidisciplinary change agents	
• Orient team members and change agents to program objectives	
<u>Develop Action Plan</u>	
• Tailor actions to address barriers and leverage strengths of Near Miss reporting	
• Modify ADNPSO PowerPoint template to educate frontline staff/physicians	
• Define internal communication channels for generating awareness and enthusiasm	
• Develop schedule and responsibility for reviewing Near Misses and goal progression in PRS	
• Consider developing or revitalizing an internal reward and recognition program	
• Establish schedule and accountability for recommending ADNPSO Good Catch Award nominees	
<u>Prepare for Launch</u>	
• Ensure responsible team member(s) complete ADNPSO training on PRS application	
• Enter 2016 monthly Near Miss volumes as baseline data in PRS application	
• Utilize ADNPSO educational and promotional materials to bolster staff engagement	
• Educate frontline staff and physicians	
• Implement action plan	
<u>Sustain Momentum</u>	
• Enter monthly Near Miss volumes into PRS application	
• Utilize PRS Stoplight Report to monitor performance and modify action plan as needed	
• Provide timely, relevant feedback at all organizational levels	
• Recognize frontline staff/physicians/teams via internal reward program and ADNPSO Good Catch Award nominations	